

March 30, 2020



COVID 19/CORONAVIRUS UPDATE

To Our Valued Patients,

Your health is of utmost importance to us!! We are following the CDC and ADPH guidelines and are taking every precaution to keep you safe while being available to care for you!

Please note we are offering telemedicine appointments, where insurances allow and are appropriate, so you can get the care you need from home. Most insurances are accepting this for a limited time and each insurance has different rules related to these type visits. We will help guide you through this as best we can during this strange time.

However, we are still open. We are dedicated to caring for you. We want to be on the front lines to help prevent our emergency rooms and urgent cares from being overwhelmed and overcrowded - creating more risk.

To accomplish this goal, we are not bringing any patient into the office with respiratory symptoms. We will evaluate them over the phone or in their car (with a staff member wearing appropriate protective gear) and determine if they are appropriate for in-office or telephone visit. Please call and do not enter the building if you have any fever, cough, or other respiratory/sinus complaint.

We understand there are issues outside of respiratory illness that need addressed and require an examination or face to face evaluation with a provider. We are separating our “well patients” from “sick patients” to allow adequate time for cleaning/disinfecting of the building and to prevent unnecessary exposure. We will see “well patients” in the morning until 11:30 and “sick” patients after 1 pm.

Helpful Links

CDC Helpful Tips - <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

COVID19 Patient Resources - <https://www.alabamapublichealth.gov/infectiousdiseases/cov-patients.html>

AL Dept Public Health Legal Guidelines - <https://www.alabamapublichealth.gov/index.html>

AL News Updates - <https://www.alabamapublichealth.gov/alphtn/ondemand/news-conferences.html>

MS COVID 19 Guidance - https://msdh.ms.gov/msdhsite/_static/14,21866,420.html